

Quality policy

Our mission

Our mission is to create value-added solutions in a fast-changing environment, delivered at a high professional and ethical level, to ensure that our partners' interests are served.

Our values

partnership

empathy

accountability

credibility

professionalism

Basic principles

The main principle of Humánia HRS Group Zrt. is the need to contribute to the success of its partners (customers, members, employees, associates, owners, suppliers). This is done by ensuring that..

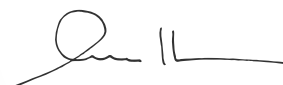
- a) ...in the performance of the services we provide, all our employees carry out their work in compliance with the law and principles and with a high level of representation of the interests of members and employees,
- b) ...all our activities in the delivery of the service are based on our values, quality awareness and product approach,
- c) ...we contribute to the success and development of our employees by providing training, an appropriate work environment, a clear set of rules and requirements, and a predictable vision,
- d) ...we ensure our processes and their expected results (products) by applying a high level of control,
- e) ...we are committed to continuously improving our activities to meet our partners' needs and to help them to develop with us and deliver high quality,
- f) ...we continuously improve our quality management system, which is developed according to the requirements of the MSZ EN ISO 9001:2015 quality management standard.

Our products and our primary quality expectations for them

- a) Providing our clients with a labour service that meets their expectations and saves them time and money, while helping them to achieve job security.
- b) Providing optional job opportunities for students with a willingness to work, that are tailored to their individual schedules to help them achieve financial independence and work experience.
- c) Providing employees with a willingness to work to have the choice of financial security that best suits their needs and qualifications.

Our vision

Our vision is to support our partners in achieving their goals with an expanded service portfolio by 2025, as a group of companies present in both the domestic and international markets whilst being ranked among the top ten HR service providers in the domestic labour market.



Zoltán Márkus
executive director